

ECR HELPDESK - CZECH CUSTOMS ADMINISTRATION

Contact information of National Service Desks (NSD) for EU Customs Trader Portal

Code	Country	e-Mail		Main Phone number	Fax (opt.)	Business Days	Business Hours (CET)	Technický garant / NPM	Odborný garant
CZ	Czech Republic	ecrhelpdesk@cs.mfcr.cz	EU CTP - STP AEO	CZ: +420 261 331 998 CZ: +420 724 013 914	-	Monday - Friday Monday - Sunday	07:00 - 15:30 00:00 - 24:00	Mgr. Zdeněk Buček, bucek@cs.mfcr.cz, +420 261 332 623	mjr. Ing. Jiří Martiš j.martis@cs.mfcr.cz, +420 386 714 223
		ecrhelpdesk@cs.mfcr.cz	EU CTP - STP BTI	CZ: +420 261 331 998 CZ: +420 724 013 914	-	Monday - Friday Monday - Sunday	07:00 - 15:30 00:00 - 24:00	Bc. Jan Láněk, lanek@cs.mfcr.cz, +420 261 332 638	pplk. Ing. Petr Vesecký, p.vesecky@cs.mfcr.cz, +420 261 332 311
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Note:

EU CTP	EU Customs Trader Portal
EU STP	EU Specific Trader Portal
EU TP CDMS	EU Trader Portal Customs Decisions